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Docket No.: 1509-188

PATENT

IN THE UNITED STATES PATENT AND TRADEMARK OFFICE

In re Application of	:
	:
PANSON, COLIN	: Confirmation No. 5161
	:
U.S. Patent Application No. 09/881,040	: Group Art Unit: 2645
	:
Filed: June 15, 2001	: Examiner: MD ELAHEE
	:
For: SERVICE DELIVERY METHOD AND SYSTEM	

AMENDMENT

Commissioner for Patents
P.O. Box 1450
Alexandria, VA 22313-1450

RECEIVED
MAR 17 2004
Technology Center 2600

Sir:

In response to the Office action of December 16, 2003, please amend the above-identified application as follows: